



Mellingerstrasse 22, CH-5400 Baden

Telefon 056 200 94 60

Telefax 056 200 94 61

[www.linde-baden.ch](http://www.linde-baden.ch)

[reservation@linde-baden.ch](mailto:reservation@linde-baden.ch)

## **GÄSTE-INFORMATIONEN**

## **INFORMATION FOR OUR GUESTS**



<b>Telefon</b>	Für ein externes Gespräch wählen Sie bitte zuerst eine 0 und anschliessend die gewünschte Nummer. Für die Reception wählen Sie bitte 99. Es ist üblich, dass das Hotel einen Zuschlag erhebt. Darin sind die Abonnementsgebühren, die Miete der Telefonanlage sowie die Personalkosten inbegriffen.
<b>Ticketservice</b>	Auf Wunsch besorgen wir Ihnen Tickets für Kino, Theater, Ausflüge, etc. Bitte kontaktieren Sie die Reception. Zudem wird Ihre Kreditkarte benötigt.
<b>Wäsche</b>	Wir bieten einen Wäscheservice an. Legen Sie Ihre Wäsche im Wäschesack zusammen mit der Wäscheliste auf das Bett und informieren Sie die Reception. Details entnehmen Sie bitte der Wäscheliste.
<b>Weckdienst</b>	Sie können sich durch unseren telefonischen Weckdienst wecken lassen. Bitte hinterlassen Sie an der Reception die gewünschte Weckzeit.
<b>Wolldecken</b>	Sind auf Wunsch erhältlich. Bitte kontaktieren Sie die Reception.
<b>Wasserkocher</b>	Wasserkocher sind für die Dauer des Aufenthaltes kostenlos an der Reception erhältlich. Ein rückerstattbares Depot wird verrechnet.
<b>Zimmersafe</b>	Die Haftung für im Tresor eingebrachte Sachen ist auf max. CHF 1'000.00 limitiert. Bitte lassen Sie den Tresor bei der Abreise offen.
<b>Zimmerschlüssel</b>	Passt auch für den Eingang an der Hauptstrasse und den Ausgang zum Parkhaus. <b>Bitte geben Sie den Schlüssel am Abreisetag an der Reception ab. Danke.</b>
<b>Zimmer-Service</b>	Eine Karte mit einer Auswahl an Speisen und Getränken sowie den Bestellzeiten finden Sie in der Hotelmappe.

<b>Bathrobes</b>	Bathrobes free of charge are available for the duration of the stay at the reception. A refundable deposit will be charged.						
<b>Bathroom stool</b>	Available upon request at the reception.						
<b>Blankets</b>	Blankets are available upon request. Please contact the reception.						
<b>Breakfast</b>	Breakfast is served in the restaurant on the first floor: <table> <tr> <td>Mon-Fri</td> <td>6.30 am – 10.00 am</td> </tr> <tr> <td>Sat</td> <td>7.00 am – 10.00 am</td> </tr> <tr> <td>Sun</td> <td>8.00 am – 10.00 am</td> </tr> </table> Continental breakfast in your room upon request.	Mon-Fri	6.30 am – 10.00 am	Sat	7.00 am – 10.00 am	Sun	8.00 am – 10.00 am
Mon-Fri	6.30 am – 10.00 am						
Sat	7.00 am – 10.00 am						
Sun	8.00 am – 10.00 am						
<b>Business-Station</b>	For your convenience you find a computer with internet access at the reception.						
<b>Check-out</b>	We kindly ask you to leave the room by 11 am. Should you wish to keep your room after this time, please check with reception.						
<b>Cafeteria</b>	Opening hours: <table> <tr> <td>Snacks</td> <td>6.30 am (Sun 7.30 am) – 12.00 pm</td> </tr> <tr> <td>Lunch</td> <td>11.30 am – 2.00 pm</td> </tr> <tr> <td>Dinner</td> <td>6.30 pm – 9.45 pm</td> </tr> </table>	Snacks	6.30 am (Sun 7.30 am) – 12.00 pm	Lunch	11.30 am – 2.00 pm	Dinner	6.30 pm – 9.45 pm
Snacks	6.30 am (Sun 7.30 am) – 12.00 pm						
Lunch	11.30 am – 2.00 pm						
Dinner	6.30 pm – 9.45 pm						
<b>Confectionery-Shop</b>	Would you like to surprise your friends at home with a nice little present? Come to our Confectionery-Shop!						
<b>Electricity</b>	Alternating current 230 voltage Plug adapters are available for a deposit at the reception.						
<b>Exchange</b>	Foreign currency and traveller cheques can be changed at the reception desk. We accept AMERICAN-EXPRESS, DINERS, MASTERCARD, VISA and MAESTRO.						

<b>Fire</b>	<p>If you discover a fire you should:</p> <ul style="list-style-type: none"> <li>- Report the outbreak immediately at the reception (No 99)</li> <li>- Close all doors and stay in the room</li> </ul> <p>You can help prevent fires by:</p> <ul style="list-style-type: none"> <li>- Not smoking in bed</li> <li>- Not throwing cigarette-ends or matchsticks into the wastepaper basket</li> <li>- Not using your own heating appliances</li> </ul>				
<b>Hygiene</b>	Toothbrush, razor and further toiletries are available on request at the reception.				
<b>Internet</b>	<p>In the hotel and in all rooms is the fee-based and secure public W-LAN from Swisscom Mobile available. Access Cards can be purchased at the reception.</p> <p>In the reception area, the Cafeteria and in the restaurant, a free Wi-Fi is available.</p>				
<b>Kettles</b>	Kettles free of charge are available for the duration of the stay at the reception. A refundable deposit will be charged.				
<b>Laundry</b>	We offer laundry services for our guests. Leave the clothes in the laundry bag on the bed along with the laundry list and call the front desk. Details can be found in the laundry list.				
<b>Luggage</b>	For luggage service, please contact the reception.				
<b>Parking</b>	The garage is behind the hotel (passage through the bar). There are reserved places for our hotel guests. Please ask at the reception for a ticket (CHF 10.00 per day).				
<b>Pharmacy</b>	Nearest pharmacy: Schwanen Apotheke, Weite Gasse 21, 5400 Baden Phone 056 221 14 00				
<b>Pillows</b>	An extra pillow is supplied on request at the reception. Please note our pillow menu, which you will find in the hotel's folder.				
<b>Restaurant 1<sup>st</sup> floor</b>	<p>Opening hours:</p> <table style="margin-left: 40px;"> <tr> <td>Lunch</td> <td>11.30 am – 2.00 pm</td> </tr> <tr> <td>Dinner</td> <td>6.30 pm – 9.45 pm</td> </tr> </table>	Lunch	11.30 am – 2.00 pm	Dinner	6.30 pm – 9.45 pm
Lunch	11.30 am – 2.00 pm				
Dinner	6.30 pm – 9.45 pm				
<b>Room-key</b>	<p>It fits as well to the door at the main street and the exit to the parking.</p> <p><b>Please leave the key at the reception when checking out. Thank you.</b></p>				
<b>Room service</b>	You will find in the hotel documentation the menu with a selection of food and beverages as well as order times.				
<b>Safe</b>	Please note that liability for contents in the room safe is limited by CHF 1000.00. Please leave the safe open when you check out.				
<b>Sauna</b>	The sauna is located on the 14th Floor. Please make your appointment at the reception.				
<b>Sewing Service</b>	Our sewing service is available for all kinds of small repairs, such as sewing on buttons. Please contact the reception.				
<b>Telephone</b>	<p>For an external call, first dial a 0 and then the desired number.</p> <p>For the reception please dial 99.</p> <p>Usually an additional fee will be charged. It includes duty, taxes, expenses, hire of telephone and staff costs.</p>				
<b>Ticket service</b>	On request, we will order your tickets for cinema, theatre, trips, etc. Please contact the reception. For this, we need your credit card details.				
<b>Wake-up call</b>	We call you by telephone; just leave the wake-up-time at the reception.				